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This book includes three full-length exams for the Liberal Arts and Sciences Test (LAST), Assessment of Teaching Skills-

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Performance (ATS-P), and the Assessment of Teaching Skills--Written (ATS-W) tests. Comprehensive reviews in mathematics, English language and literature, history, the social and physical

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sciences, and communication skills are included. Essential for anyone seeking a teaching certificate in the state of New York.

Guide to Foodborne Pathogens covers pathogens—bacteria,

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viruses, and parasites—that are most commonly responsible for foodborne illness. An essential guide for anyone in the food industry, research, or regulation who needs to ensure or enforce food safety, the

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guide delves into the nature of illnesses, the epidemiology of pathogens, and current detection, prevention, and control methods. The guide further includes chapters on new technologies for microbial

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detection and the globalization of the food supply, seafood toxins, and other miscellaneous agents.

Describes the science of cheese making, from chemistry to biology, in a lively

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way that is readable for both the food scientist and the artisanal hobbyist.

****Includes Practice Test Questions*** Certified Dietary Manager Exam Secrets helps you ace the Certified Dietary*

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Manager Exam, without weeks and months of endless studying. Our comprehensive Certified Dietary Manager Exam Secrets study guide is written by our exam experts, who painstakingly researched

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every topic and concept that you need to know to ace your test. Our original research reveals specific weaknesses that you can exploit to increase your exam score more than you've ever

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includes: The 5 Secret Keys to
CDM Exam Success: Time is
Your Greatest Enemy,
Guessing is Not Guesswork,
Practice Smarter, Not Harder,*

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*Prepare, Don't Procrastinate,
Test Yourself; A
comprehensive General
Strategy review including:
Make Predictions, Answer the
Question, Benchmark, Valid
Information, Avoid Fact Traps,*

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Milk the Question, The Trap of Familiarity, Eliminate Answers, Tough Questions, Brainstorm, Read Carefully, Face Value, Prefixes, Hedge Phrases, Switchback Words, New Information, Time

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*Management, Contextual
Clues, Don't Panic, Pace
Yourself, Answer Selection,
Check Your Work, Beware of
Directly Quoted Answers,
Slang, Extreme Statements,
Answer Choice Families; A*

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*comprehensive Content review
including: FDA Food Code,
Client Rights, Revenue
Generating Services, MDR,
USDA, Prions, National
Sanitation Foundation,
Slacking, Dysphagia, First In,*

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*First Out, Budget, Cycle Menu,
Fair Labor Standards Act,
Cross Training, Bulimia
Nervosa, Diet History,
Competitive Bidding, Hazard
Communication Standard, Safe
Drinking Water Act, Critical*

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*Control Point, Harris-Benedict
Equation, Employee
Orientation, Diabetes, Beef
Grades, Pressure Ulcers, Plate
Waste, Proper Thawing
Techniques, Vroom's
Psychological Theory,*

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Standardized Recipe, Meat Product Storage, Therapeutic Diet, Diet Liberalization, Farm-To-Table Chain, Likert Scale, Patient-Family Care Conference, CQI, MSDS, and much more...

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The NRAEF is introducing a new program as part of its strategic focus on recruitment and retention. This new management training certification program is based on a set of competencies

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defined by the restaurant, foodservice and hospitality industry as those needed for success. NRAEF ManageFirst Program leads to a new credential, ManageFirst Professional (MFP), which is

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part of our industry career ladder. This competency-based program includes 12 topics, each with a competency guide, exam, instructor resources and certificate. Students earn a certificate for each exam

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passed. The topics and exams are aligned to typical on-campus courses. For example, the Controlling Foodservice Costs Competency Guide is designed to align with a Cost Control or Operations

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*Management course.
Competency Guides and
Textbooks: Most guides are
150-200 pages in length and
are designed to be used with
traditional textbooks for each
course area. Each guide*

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contains the essential content for that topic, learning activities, assessments, case studies, suggested field trips & research projects, professional profiles and testimonials. Instructor resources are

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available electronically and include competency guide content, notes indicating points to be emphasized, recommended activities and discussion questions, and answers to all activities and

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case studies. Exams: Exams accompany each topic covered in the competency guides. Pencil and paper and online exam formats are offered. They typically are proctored on campus at the end of a

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*course by
faculty. Certificates: The
NRAEF provides a certificate
to students upon successfully
passing each exam. The
certificates are endorsed by
the NRAEF and feature the*

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student's name and the exam passed. The certificates are a lasting recognition of a student's accomplishment and a signal to the industry that the student has mastered the competencies covered within a

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*particular
topic. Credential: Upon
successful completion of five
NRAEF ManageFirst Program
exams (including three
predefined core topics, one
foundation topic, and ServSafe*

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Food Safety) a student is awarded the NRAEF ManageFirst Professional (MFP) credential. There is no additional charge for the credential. The program is targeted at the academic

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community. The program is flexible for use at two-year or four-year restaurant, foodservice and hospitality programs, proprietary schools and technical/vocational career education schools.

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The leadership solution for food service and retail establishments. This is the advanced book for food handlers and management. This manual builds on the foundational concepts taught

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in The HACCP Food Safety Employee Manual. In this manual, managers will learn how to complete a HACCP system that includes prerequisite programs, food safety, food defense, standard

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operating procedures, and the 7 HACCP principles in order to prevent, eliminate, or reduce hazards to serve and/or sell safe food. Instruis has developed the HACCP Star as a training aid that is used to

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teach these core elements for HACCP. Implementing a Food Safety HACCP plan provides management with the confidence in knowing that they have set up a system for success, allows for monitoring

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operation practices and procedures to meet legal responsibilities, and creates a food safety culture. The SURE HACCP Food Safety Series provides a proactive approach to Food HACCP by controlling

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every step in the flow of food to prevent foodborne illness or injury. Also included is a SURE answer sheet that is used to take the HACCP Food Safety Manager examination
A food safety training and

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*certification program,
providing the latest
information and tools for you
to use every day. Staying
aware of the food safety risks
faced by your operation will
help you keep your operation,*

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your staff, and your customers safe.

For courses in cooking and food prep. Market-leading cooking text For over two decades, On Cooking: A Textbook of Culinary

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Fundamentals has prepared students for successful careers in the culinary arts. Clear and comprehensive, this best-selling text teaches the "hows" and "whys" of cooking and baking principles, while

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providing step-by-step instructions, visual guidance, and recipes to clarify techniques. The 6th edition expands its "fundamentals" approach, reflects key trends, and adds information on

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*healthy cooking, sous-vide,
curing, and smoking, plus
dozens of new recipes and
more than 200 new
photographs. Also available
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learning platform that empowers you to reach every student. By combining trusted author content with digital tools and a flexible platform, MyLab personalizes the learning experience and

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improves results for each student. MyLab Culinary uses engaging, multimedia resources to demonstrate the essential skills, techniques, and recipes that culinary students and chefs need to

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succeed in any kitchen. Learn more about MyLab Culinary. Prepare for the kitchen with Pearson Kitchen Manager, maximizing the value of your recipe content. With this collection of On Cooking

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recipes, you can quickly perform simple tasks such as recipe scaling, recipe costing, and recipe conversions. Note: You are purchasing a standalone product; MyLab Culinary does not come

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Custom-tailored for kids taking
standardized tests in the state of

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California, these study guides help students prepare for testing in reading, writing, and math. This book is designed for entry-level employees, managers, and students. The book is ideal for managers at all levels and in any

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industry as it centers on customer service. It is also ideal for students at the undergraduate as well as graduate levels majoring in business and hospitality. The book serves as a guide for

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people who want to learn about international business and management. Managers can use this book as a training tool with an emphasis on effective management, leadership, globalization, or personal

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development. Managers can also use this book as a quick reference to make decisions aimed at providing attentive customer service from a global perspective and exporting to create wow moments. This book

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provides key recommendations to managers on how serve customers well. Some of the recommendations include: keeping the promise, valuing the customer, the customer is right, educational approach to internal

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growth, effective training, displaying professionalism, and the importance of ethics. It can prepare an organization and its employees to deliver outstanding service. In this book, I inform leaders, managers, and students

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the importance of managing customer service effectively from a global perspective. Managing customer service requires managers to have global knowledge. Globalization is getting the world interconnected

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as a result of a service economy and advancement in technology. Today's managers need to embrace innovation, welcome new ideas and empower employees. Business organizations lose one of their

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greatest assets, human capital when they fail to retain good employees. This book is significant because it contributes to the body of literature in the management field and offers strategic solutions to industry

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leaders. Reading this book is advantageous as it provides some of the employment measurements the service industry needs to employ; thus, it can retain employees and satisfy customers. This book will benefit

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the service industry around the world as providing attentive customer service is the way of growing a business.

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print supplements that may come packaged with the bound book.

This text focuses on

CUSTOMER SERVICE topics. It includes essential content plus learning activities, case studies, professional profiles, research

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topics and more that support course objectives. The text and exam are part of the ManageFirst Program® from the National Restaurant Association (NRA). This edition is created to teach restaurant and hospitality

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students the core competencies of the Ten Pillars of Restaurant Management. The Ten Pillars of Restaurant Management is a job task analysis created with the input and validation of the industry that clearly indicates

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what a restaurant management professional must know in order to effectively and efficiently run a safe and profitable operation.

The ManageFirst Program training program is based on a set of competencies defined by

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the restaurant, hospitality and foodservice industry as those needed for success. This competency-based program features 10 topics each with a textbook, online exam prep for students, instructor resources, a

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certification exam, certificate, and credential. The online exam prep for students is available with each textbook and includes helpful learning modules on test-taking strategies, practice tests for every chapter, a

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comprehensive cumulative practice test, and more! This textbook includes an exam answer sheet to be used with the paper-and-pencil version of the ManageFirst certification exam. This innovative care program

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blends nursing care and meaningful activities to promote peaceful and relaxing end-of-life experiences for older adults with late-stage dementia. The first program created specifically for this hardest-to-serve population,

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Namaste care also meets the latest regulatory guidelines for person-centered activity programming. With this practical guide, skilled nursing facilities, assisted living settings, memory care communities, and hospices

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can easily and affordably implement a Namaste Care program to not only improve resident quality of life but also to increase family involvement and strengthen staff morale.

Industry-driven curriculum that

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launches students into their restaurant and foodservice career! Curriculum of the ProStart(R) program offered by the National Restaurant Association. The National Restaurant Association and

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Pearson have partnered to bring educators the most comprehensive curriculum developed by industry and academic experts.

Part-I: Introduction Part-Ii: Food Preparation Part-Iii: Techniques

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Of Cooking Food Part-Iv: Food
Production

Media Flight Plan was developed
in response to the need for
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media planning software ranges in price from hundreds to thousands of dollars. Media Flight Plan, including both the textbook and the online simulation, sells at or below the average price of a used

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textbook. MFP provides university students' access to not only realistic simulations of planning software, but also includes access to professional syndicated data like MRI, SRDS, Nielsen data, (all by permission)

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and other syndicated sources that only large corporations and agencies can afford. Besides the online software simulation, the text includes eight chapters that cover basics like basic math models involved in media

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buying/planning, and exercises that cover calculation of audience ratings, media share, reach and frequency, and gross rating points. Case studies are included for actual Fortune 500 clients. All cases require

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students to interpret and apply professional syndicated data and employ the basic methods for writing marketing driven media plans. Both authors, Dennis Martin and Dale Coons, have professional ad agency

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experience. Coons is executive vice president in a major agency where he directs research, media planning and client development. He is among the most sought-after experts in the field of advertising research.

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Martin worked on national brands as a copywriter and creative director and co-authored Strategic Advertising Campaigns, a national best-seller for Advertising Age's publishing division. Earning his

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Ph.D. at University of Illinois, he achieved national and international recognition as a professor of marketing communications.

Over the past 20 years, public concerns have grown in

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response to the apparent rising prevalence of food allergy and related atopic conditions, such as eczema. Although evidence on the true prevalence of food allergy is complicated by insufficient or inconsistent data

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and studies with variable methodologies, many health care experts who care for patients agree that a real increase in food allergy has occurred and that it is unlikely to be due simply to an increase in awareness and better

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tools for diagnosis. Many stakeholders are concerned about these increases, including the general public, policy makers, regulatory agencies, the food industry, scientists, clinicians, and especially families

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of children and young people suffering from food allergy. At the present time, however, despite a mounting body of data on the prevalence, health consequences, and associated costs of food allergy, this chronic

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disease has not garnered the level of societal attention that it warrants. Moreover, for patients and families at risk, recommendations and guidelines have not been clear about preventing exposure or the onset

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of reactions or for managing this disease. Finding a Path to Safety in Food Allergy examines critical issues related to food allergy, including the prevalence and severity of food allergy and its impact on affected individuals,

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families, and communities; and current understanding of food allergy as a disease, and in diagnostics, treatments, prevention, and public policy. This report seeks to: clarify the nature of the disease, its causes,

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and its current management;
highlight gaps in knowledge;
encourage the implementation of
management tools at many
levels and among many
stakeholders; and delineate a
roadmap to safety for those who

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have, or are at risk of developing, food allergy, as well as for others in society who are responsible for public health.

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***THE definitive book for
food safety training and
certification With its
comprehensive coverage
of key food safety
concepts, the ServSafe*** 

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Coursebook with Online Exam Voucher 7th edition will completely prepare readers for the ServSafe Food Protection Manager Certification Exam, and, more importantly, it will

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promote adherence to food safety practices in the workplace. It is the ideal solution for the academic setting, multiple-day training, or individuals in need of

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more extensive food safety training. Food safety has never been more important to the restaurant industry and its customers. Based on the 2013 FDA Food Code,

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the ServSafe Coursebook focuses on the preventative measures to keep food safe. The content in the ServSafe Coursebook goes beyond the principles found in

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the ServSafe Manager Book and adds greater depth and breadth of food safety practices by featuring expanded sections on food defense, high-risk populations,

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active managerial control, and crisis management. Food safety topics are presented in a user-friendly, practical way with real-world case studies and stories to

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***help readers understand
the day-to-day
importance of food
safety. ServSafe
Coursebook is perfect for
a 16 week college
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the industry, for the industry, ServSafe® is a proven way to minimize risk and maximize protection for foodservice owners, employees, and customers. Recognized as

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***the industry standard,
ServSafe offers a
complete suite of printed
and online products and
is the most important
ingredient to food safety
training and certification***

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success.

***HACCP FOOD SAFETY
EMPLOYEE MANUAL, 1/e
is an easy-to-read text
teaches the basics of
food safety using the
HACCP system,***

Page 106/226

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***presenting the core
knowledge, skills, and
abilities that retail
foodservice employees
need to prevent
accidental or deliberate
food contamination. The***

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***easy-to-understand
HACCP Star concept is
used throughout to
illustrate how HACCP's
standard operating
procedures and seven
principles work together.***

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The text begins by presenting basic food safety and food defense standard operating procedures, and explaining why they are so important. Next, it

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***covers all elements of
creating and using an
effective HACCP plan,
including: conducting
hazard analyses,
determining critical
control points,***

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***establishing critical limits
monitoring procedures,
and corrective actions;
verifying that the system
works, and keeping
records.***

THE definitive book for

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food safety training and certification With its comprehensive coverage of key food safety concepts, the ServSafe  Coursebook 7th edition will completely prepare

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readers for the ServSafe Food Protection Manager Certification Exam, and, more importantly, it will promote adherence to food safety practices in the workplace. It is the

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***ideal solution for the
academic setting,
multiple-day training, or
individuals in need of
more extensive food
safety training. Food
safety has never been***

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keep food safe. The content in the ServSafe Coursebook goes beyond the principles found in the ServSafe Manager Book and adds greater depth and breadth of

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food safety practices by featuring expanded sections on food defense, high-risk populations, active managerial control, and crisis management. Food safety

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topics are presented in a user-friendly, practical way with real-world case studies and stories to help readers understand the day-to-day importance of food

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safety. ServSafe Coursebook is perfect for a 16 week college semester. Developed by the industry, for the industry, ServSafe  is a proven way to minimize

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risk and maximize protection for foodservice owners, employees, and customers. Recognized as the industry standard, ServSafe offers a complete suite of printed

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and online products and is the most important ingredient to food safety training and certification success.

One important element of FAO's work is building the

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***capacity of food control
personnel, including
government authorities
and food industry
personnel carrying out
food quality and safety
assurance programmes.***

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Such programmes should include specific food risk control procedures such as the Hazard Analysis and Critical Control Point (HACCP) system. FAO has prepared this manual in

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***an effort to harmonize
the approach to training
in the HACCP system
based on the already
harmonized texts and
guidelines of the Codex
Alimentarius Commission.***

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The manual is structured to provide essential information in a standardized, logical and systematic manner while adhering to effective teaching and learning

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***strategies. Also published
in English, Russian and
Spanish.***

***This Study Guide
prepares individuals to
take the Certified Food
Safety Manager Exam***

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***(CPFM) which can be
taken through any
approved exam provider
such as National Registry
of Food Safety
Professionals, Prometric,
360Training, or ServSafe***

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7th Edition. Food establishments generally employ a food safety manager that requires certification. These establishments include: bars, restaurants, mobile

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***caterers and food trucks,
assisted-living and prison
facilities, and day care
centers.***

A1 (Engine Repair)

***This handbook provides
basic facts regarding***

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***foodborne pathogenic
microorganisms and
natural toxins.***

***Blank examination
answer sheet tipped in.***

**[Updated with the 2013
FDA Food Code](#)**

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Employee Manual
Based Off the 2017 FDA
Food Code
CDM Test Review for the
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Exam
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**Management Online Exam
Voucher (Standalone)
Servsafe Managerbook
with Online Exam
Voucher
Servsafe Starters**

Includes one folded

Page 133/226

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*examination answer
sheet, five blank pages
for notes and index.*

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print supplements that may come packaged with the bound book. This text focuses on NUTRITION topics. It includes essential content plus learning

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activities, case studies, professional profiles, research topics and more that support course objectives. The text and exam are part of the

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*ManageFirst Program®
from the National
Restaurant Association
(NRA). This edition is
created to teach
restaurant and
hospitality students the*

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*core competencies of the
Ten Pillars of
Restaurant Management.
The Ten Pillars of
Restaurant Management is
a job task analysis
created with the input*

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and validation of the industry that clearly indicates what a restaurant management professional must know in order to effectively and efficiently run a

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*safe and profitable
operation. The
ManageFirst Program
training program is
based on a set of
competencies defined by
the restaurant,*

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hospitality and foodservice industry as those needed for success. This competency-based program features 10 topics each with a textbook, online exam

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*prep for students,
instructor resources, a
certification exam,
certificate, and
credential. The online
exam prep for students
is available with each*

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*textbook and includes
helpful learning modules
on test-taking
strategies, practice
tests for every chapter,
a comprehensive
cumulative practice*

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test, and more! This textbook includes an exam answer sheet to be used with the paper-and-pencil version of the ManageFirst certification exam.

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THE definitive book for food safety training and certification. The new ServSafe Manager Book with Online Exam Voucher, 7/e continues to be ideal for courses

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*that cover the basics,
condensed courses,
continuing education,
and even 1-2 day
seminars. The updated
book will help readers
prepare for the most*

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current ServSafe Food Protection Manager Certification Exam, and more importantly, it will promote adherence to food safety practices on-the-job. Food safety

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has never been more important to the restaurant industry and its customers. Based on the 2013 FDA Food Code, the ServSafe Manager Book, 7/e focuses on the

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preventative measures to keep food safe. To better reflect the changing needs of a diverse and expanding workforce, food safety topics are presented in

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*a user-friendly,
practical way with real-
world stories to help
readers understand the
day-to-day importance of
food safety. The
streamlined delivery of*

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food safety content will create a learning experience that is activity-based and easily comprehended by a variety of learners. The end result is content

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*that is more focused,
leading to stronger food
safety practices and a
better-trained
workforce. Developed by
the industry, for the
industry, ServSafe is a*

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*proven way to minimize
risk and maximize
protection for
foodservice owners,
employees, and
customers. Recognized as
the industry standard,*

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ServSafe offers a complete suite of printed and online products and is the most important ingredient to food safety training and certification success.

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*This text focuses on
NUTRITION topics. It
includes essential
content plus learning
activities, case
studies, professional
profiles, research*

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topics and more that support course objectives. The text and exam are part of the ManageFirst Program(r) from the National Restaurant Association

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